

# Frequently Asked Questions

Q: Where can I check my account balance and/or pay on-line

A: Visit [www.Crest-Management.com](http://www.Crest-Management.com) and log into your account

Q: Where do I mail my HOA dues payment for the fastest processing?

A: River Plantation CIA

C/O Crest Management

PO Box 52313

Phoenix, AZ 85072-2313

Q: When are my HOA payments due?

A: July 1<sup>st</sup> starts the new fiscal year and you may pay for the full year at that time or quarterly:

July,

October,

January,

April

Q: What is a MUD?

A: A Municipal Utility District (MUD) is a political subdivision of the State of Texas authorized by the Texas Commission of Environmental Quality (TCEQ) to provide water, sewage, drainage and other services within the MUD boundaries. River Plantation is served by two MUD's,

Q: What are the rules for posting signs?

A: Only the types of signs listed here are allowed. If you wish to place a sign not included on the signage chart, please contact the Architectural Control Committee at 273-2002 for approval. Only approved signs are permitted.

Signs may only be placed as indicated. Signs may not be attached to street signs, stop signs, the bridge, railroad property or trees.

Signs not following these Guidelines will be removed without notice. Offenders may be charged a service fee of \$25.00 for every occurrence that requires sign removal.

Q: Is parking allowed in parks and common areas?

A: In order to properly maintain the "park areas" of River Plantation, the ACC Guidelines stipulate that residents may not park their vehicles on any dirt or grassy areas of parks. The streets around these park areas are narrow and therefore, due to safety concerns, guests, visitors and trades people may park in the parks during their visit or work hours. However, they may not park in the parks overnight or store any material or vehicles in the park areas.

Q: What do we get for Our quarterly Services fee?

A: In addition to the privilege of living in one of the nicest subdivisions in Montgomery County, the many services RP residents receive for the fees paid include:

- Constable Patrol
- Use of The Sports Park and its swimming pool, tennis courts, basketball court, playground, pavilion, and fields
- Maintenance of the many park areas, front entrance, gazebo area and other public areas within RP which includes mowing, removal of trash, debris and branches, removal of dead trees, and replacement of plantings

- Weekly mosquito spraying of subdivision during the summer months
- Maintenance of the covered bridge and gazebo including routine painting and repairs
- Electricity for the lights at the front entrance
- Water for the plantings at the front entrance
- Street repairs of streets not maintained by Montgomery County
- Repair/replacement of street signs
- Community events such as Easter Egg Hunt, July 4th Parade, National Night Out, and Christmas events
- Spring & Fall Garage Sale
- Trash dump days
- Newsletter and Web site
- Enforcing the Deed Restrictions
- Architectural Control
- Dedicated office staff at Crest Management